Name: Iheanyichukwu Benjamin Franklin

Job Title: Principal Systems Analyst

Department: Multimedia Resources Centre Library

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My Autobiography

I began my career in the IT world when I secured admission into the Federal Polytechnic Nasarawa, Nasarawa state, Nigeria. From a young age, I have been fascinated by computers and technology. In college, I studied computer science and upon graduation (National Diploma), I began my career as a computer trainer at a technology company, Culture-Link Limited, at Opebi Lagos in 2001. One of the most rewarding aspects of being a trainer is the opportunity to share your knowledge with others. You get to help people learn new skills and gain confidence in their ability to use new technology. constantly learning new things helped me stay up to date with the latest technological trends and advancements.

As a trainer, the exposure was immense and satisfying but I needed a degree to foster the challenges ahead. Hence, I applied for further studies at Olabisi Onabanjo University as a direct entry student and I was offered Computer sciences with statistics. I graduated in 2006 and since I had an exemption to national service, I quickly took up a job offer with Lehae Farms Ltd Agbowa – Lagos State as an IT Help Desk Officer. After my probation period, I rose through the ranks and was promoted to supervisor, and thereafter as the Manager IT Department where I managed a team of IT staff. In this role, I learned how to effectively communicate with team members and clients, and how to manage a project from start to finish. I was also responsible for analyzing and improving the company's existing computer systems. In this role, I gained a deeper understanding of programming languages and database management.

Eventually, I decided to pursue a new opportunity in the academic world. I joined Olabisi Onabanjo University library as a systems analyst, where I was responsible for managing the library's computer systems and ensuring that they ran smoothly. Over the years, I took on more responsibility and was promoted to principal systems analyst.

In my current role, I work as a Principal Systems Analyst with Olabisi Onabanjo University Library with eleven (11) years of experience in an academic library and is currently responsible for managing and maintaining the library's technology infrastructure (Websites, wireless and LAN Networks, Computers and other devices))and ensuring that the library's systems are functioning effectively and efficiently. To achieve this, I play a key role in planning, designing, and implementing new systems and technologies to enhance the library's services and operations.

Key Responsibilities:

1.   Manage and maintain the library's technology infrastructure, including website, servers, databases, software applications, and network systems.
2.   Develop and maintain library systems and applications, including the library's integrated library system and electronic resource management systems.

3. Collaborate with other library departments to assess and prioritize technology needs and recommend solutions to enhance library services and operations.
4. Analyze and evaluate the library's technology requirements and recommend appropriate solutions to meet the needs of library users and staff.
5. Train library staff and users on the use of library technology systems and applications.
6. Provide technical support to library staff and users for technology-related issues and problems.
7. Manage vendor relationships and contracts related to library technology systems and services.
8. Stay current with emerging technologies and trends in library and information management systems.

Qualifications:

1. Bachelor's degree in computer science and statistics
2. E-Technology Training with NIIT
3. Master's degree in library and information Science (In view)

Other Job Attributes

1. Over 11 years of experience working in an academic library setting, with demonstrated experience in managing complex technology systems and applications.
2. Knowledge of library information management systems, including integrated library systems, discovery systems, and electronic resource management systems.
3. Strong analytical and problem-solving skills, with the ability to analyze and evaluate complex technology requirements and recommend appropriate solutions.
4. Excellent communication and interpersonal skills, with the ability to work effectively with library staff, users, and vendors.
5. Experience managing vendor relationships and contracts related to technology systems and services.
6. Ability to manage multiple projects and priorities effectively.
7. Knowledge of emerging technologies and trends in library and information management systems.